OZONA CHAMBER OF COMMERCE & VISITOR CENTER PARK P.O. Box 1135, 505 15th Street, Ozona, TX 76943 325/392-3737, www.Ozona.com Facebook Tourism Page: OzonaChamber Facebook Chamber Page: OzonaChamberBiz

CHAMBER DIALOGUE

Volume 17

November 2020

The Ozona **Chamber of Commerce** recognizes **Crockett County Collision Repair** as our Business of the Month

Gustavo (Gus) and family moved to east Texas where he operated a shop before moving to Del Rio. "I have a sister and nephew in Ozona who told me about a location and the need for services in Ozona. I have over 25 years experience," said Gus.

"We would like to thank the Ozona Chamber of Commerce for your recognition of Crockett County Collison Repair," said owner/operator Gustavo (Gus) Martinez.

"As the owner of Crockett County Collision Repair, a newer auto repair shop in Ozona, TX, I want to simply say thank you for your business.

"Being a newer shop is always hard but it makes me appreciate each and every customer that much more. I realize you could have gone to any car repair shop in town but you chose Crockett County Collision Repair and for that I am very grateful.

"Maybe you chose us because of commitment to offering honest and quality auto repair at a fair price. Maybe you chose us due to us being a newer shop and you wanted to try us out. Maybe you chose us because you heard we take pride in not only our shop but also our employees.

"Here at Crockett County Collision we realize that our customers are what keep us in business, so we will go out of our way to make each experience enjoyable from beginning to end.

"We have been in business for one year, and we wouldn't still be here if it weren't for our customers. We commit to provide the same high level of honesty and care for both you and your vehicle for years to come.

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From left to right: Employee/Shop Helper, Irma and Gus Martinez





November 2020

Chamber Dialogue

Business of the Month-Continued from page 1

"We would greatly appreciate you sharing your experience that you had at Crockett County Collision Repair with family and friends. Maybe they will give us a try as you did. We promise we won't disappoint you or them!

"Once again, thank you so very much," said Gus.

Crockett County Collision Repair offers free estimates and takes walk-ins. All insurance claims and work is handled in-house. Services provided are complete auto repair and finish, exterior auto detail, polish and wax, complete paint job replacement and window replacement.

The Ozona Chamber of Commerce would like to recognize Crockett County Collision for the professional and quality service they provide to Ozona.

Crockett County Collision repair is located at 598 State Hwy 163 South. You can reach Gus Martinez by calling 936/240-0711, visit their Facebook page: Crockett County Collision Repair, or e-mail: gusmtzyr45@gmail.com.



Happy Anniversary

The Ozona Chamber of Commerce would like to wish the following members a Happy Anniversary and thank them for their partnership, continued support and investment in their community. In addition we thank them for their support of our organization and its programs and services. We would like to recognize and express our *SINCERE* appreciation to the following members who joined during the month of November:

NOVEMBER

Crockett County Deerfest Association - 1999 Stokes Drilling Company - 1999 DJH Oil & Gas, LLC - 1999 VIP Ranch Company - 2001 Sutton County Steakhouse - 2006 Western Poster Services, Inc. - 2008 West Central Wireless - 2008 Fort Lancaster State Historic Site - 2012 The General Store - 2013 Venegas Construction, LLC - 2014 SK Engineering - 2016 HW Car Wash - 2016 OverWatch Enterprises, LLC - 2018 Norman and Helen Manning - 2018 Crockett Taxidermy & Processing - 2018 Rudy's RV - 2019 King's Court RV Park - 2019 Allen & Heather Claburn - 2019

Chamber board elects new director and 2021 Slate of Officers

Following is the 2021 Slate of Officers and Board of Directors:

Executive Committee Janet Thompson-Chairman Stormi Oglesby-Vice-Chairman Amit Patel-Treasurer Laurie Hale-Past Chairman **Board of Directors** Jacob Vasquez Buster Reina Paul Stroope



New Board of Director Paul Stroope will serve a three year term from 2021-2023. The Chamber of Commerce thanks Paul for his willingness to once again serve and looks forward having him on our team!



Welcome new member

Stuart Operating, LLC David Stuart-Owner P.O. Box 1913 Ozona, TX 76943 325/277-2936 dstuart@bigbend.net Contract pumping, roustabout, brush clearing & fencing



Visitor Center

-Due to COVID-19, walk-in traffic has been lower than previous year. Visitor Center traffic in October was 633 visitors. -Walk-in traffic in October of 2019 was 774, a decrease of 141 visitors. -2020 year-to-date traffic into the Visitor Center is 5,129 compared to

8,581 visitors through the same period last year or a 59.7% decrease.

-October 2020 Visitors: Locals-26, Texas visitors-440, Out of State-167

-Traveling: East-377, West-142, North-21 and South-4

-Top visiting states for the month of October were CA, AZ, FL, NM, LA, WA

-Top visiting cities for the month were-Houston, Austin, San Antonio, El Paso, Odessa

-Weekdays in order of the busiest in October were Friday, Monday, Thursday, Saturday, Tuesday, Wednesday

-Year-to-date Chamber related inquiries 16%, and Tourism related inquiries were 84%.

-Top requested items or services for the month were: restaurants, maps, Interpretive Trail, Texas Travel Guide

-Year-to-date 61 visitors have traveled to Ozona specifically for the Geocache located in the Crockett County Interpretive Trail.

Advertising

-Year-to-date the Chamber has filled 2,733 requests for information on Ozona including Ozona brochures handed out to walk-in visitors and mailed to statewide Travel Centers or mailed to inquirers.

Merry Christmas from the Chamber of Commerce board and staff

During the holiday season our thoughts turn gratefully to those who have made our progress possible. At the close of another year, we simply but sincerely would like to say thank you, and we wish you a Merry Christmas and Happy New Year!

Laurie Hale-Chairman of the Board Janet Thompson-Vice-Chairman Stormi Oglesby-Treasurer Amit Patel-Past Chairman Board of Directors: Jacob Vasquez, Buster Reina

Shanon Biggerstaff-President Vicki Davis & Terri Crawford-Visitor Center/Member Receptionists





November 2020

For the month of October at <u>www.Ozona.com</u>, there were 3,656 business directory searches, and 1,631 actual *member page hits*! These are people searching for YOUR services. Following are the members that received 10 or more page hits this month:

Encino RV Park-93 Pon Seahorn Real Estate-69 Sunoco Energy Services, LLC-45 Epic Permian Operating LLC-42 Natgas, Inc-40 Wool Growers Central Storage-36 Family Health Center of Ozona-27 Ambit Energy-25 Pepe's Cafe-22 Eldorado Animal Clinic-21 Total Office Solution of West Texas-21 West Central Wireless-21 Barnhart Shaw's General Repair-20 Will M. Black, Realtor - Hudson Properties-20 Lowe's Market-19 Crockett County Abstract Company-18 J. Cleo Thompson-18 Johnson Draw RV Park-18 L & B Automotive-18 Ozona Environmental, LLC-18 **RV Repair Crew-18** Escondido Draw Recreational Area-17 Ozona Cable & Broadband-17 J. Cleo Thompson Wellness Center-16 Ozona Insurance-16 Village Drug-16 Crockett County Collision Repair-15 HW Car Wash-15 Howard's Well Ranching Company-15 Ozona Community Center-15 Rusty Gold on the Square-15 Twistflower Ranch Nature Retreat-15 Bahlman Cleaners-14

Bill Black Ranch-14 Le A&N LLC Happy Nails-14 OverWatch Enterprises, LLC-14 Plumbing by Rick, LLC-14 Stokes Drilling Company-14 Top O' the Town RV Park-14 Venegas Construction, LLC-14 All About Rekers Tow / Recovery-13 Bunger Real Estate Company, LLC-13 Crockett County Museum-13 Crockett County Water Control & Improvement District #1-13 El Chato's-13 Kerbow Funeral Home-13 Specialty Diesel Services, LLC-13 The Ozona Stockman-13 New Beginnings Ozona-12 Alpine Ala Carte, LLC-11 Crockett County Public Library-11 DJH Oil & Gas, LLC-11 Shannon AirMed1-11 Sonic Drive-In-11 Sutton County Steakhouse-11 Zarvona Energy LLC-11 7 Oaks Ranch / Philip Walker-10 CGF&R Inc.-10 Crockett Taxidermy & Processing-10 D's Liquor Store-10 Fort Lancaster State Historic Site-10 Hillcrest Inn & Suites-10 Interim Hospice of San Angelo-10 Triple C Hardware Lumber & Rental, Inc.-10



What is Ozona.com doing for our members and the community?

For October 2020, Ozona.com had 4,397 sessions: 3,652 new users 421 returning users Of these 4,397 sessions, there were 7,019 page views – of these 6,022 were unique (1st time views) The 4,397 sessions were from 42 countries and 3,680 sessions were from US. Bounce Rate: 79.92% Avg. Session Duration: 00:01:05 Pages/Session: 1.60 Avg. Sessions/Month: 3,702 Devices Used to Access: Mobile: 73.42% Desktop: 24.00% Tablet: 2.59%

	Top 5 States:		Top 5 Texas Cities:	
	Texas	3,037	Houston 607	
	California	96	Dallas 572	
	Florida	51	Austin 351	
	New Mexico	31	San Antonio 254	
	Arizona	30	El Paso 87	
	Louisiana	30		
Тор 20	Content Searches			
1.	Travel Itineraries	1,397	11. History	106
2.	Homepage	1,205	12. Visitor Guide	105
3.	Hunting Leases	843	13. Facebook Pages	102
4.	Interesting Facts	224	14. Pandale Crossing	96
5.	County Officials	204	15. Lodging/RV	95
6.	Location	199	16. Restaurants/Dining	92
7.	Events Calendar	164	17. Public Services	80
8.	Photos	139	18. COVID-19 Ozona Information	79
9.	Area Attractions	129	19. Job Postings	79
10.	DeerFest	115	20. Contact Us	72

Chamber Master (Membership Directory Data Base)

Business Directory Searches	3,656	Hot Deal Hits	566
Hot Deal Searches	280	Member Page Hits	1,631
Job Searches	137	Job Posting Hits	6

Top Searched Chamber Master Service Categories:

Pre-Need Insurance	17	Hunting Supplies	16
Fencing	16	Roadside Assistance	16
Financial Planning	16	Towing Services	16
Hunting	16	-	

Social Media Pages / Internet

Click-Through Rate

3.29%

Facebook	x Tourism	Faceboo	k Business	Goog	le
	Beginning Fans (9-30-20)	733	Beginning Fans (9-30-20)	1,955	Search (approx.)
10,016	Ending Fans (10-31-20)	731	Ending Fans (10-31-20)	6,506	Total Google Business
31	Net Likes	-2	Net Likes		Page Views
101,783	Total Paid Reach	14,454	Total Paid Reach	6,339	Listings on Map
1,682	Total Organic Reach	912	Total Organic Reach	167	Listings on Search
7,785	People Engaged	347	People Engaged	2,491	Photo Views
442	Daily Viral Reach	117	Daily Viral Reach	2,191	Clicks to Website
901	Daily Logged-in Page Views	245	Daily Logged-in Page Views		Clicks for Driving
	Total Impressions of All Posts	21,249	Total Impressions of All Posts		e
6.33%	% of Invites Accepted	25.00%	% of Invites Accepted	8	Directions
				ð	Clicks for Phone Calls
Texas Outside		Twitter			
730	Impressions		Total Followers		
24	Clicks	2,681 I	mpressions		