



Heather Massey is the Regional Director for Better Business Bureau serving the Permian Basin. She is responsible for media, community outreach and education.

Heather is originally from Odessa and has resided in Midland for the past seven years. Prior to her current position she was a property manager for Haley Properties/ERP Management where she managed multiple commercial and industrial properties throughout the Permian Basin.

She is a graduate of The University of Texas of the Permian Basin with a degree in Political Science, and a minor in Criminology. She obtained her Texas Real Estate License in 2013.

Heather has one son who is 18 and has committed to play golf for Odessa College.

**LUNCH & LEARN**  
**Tuesday, May 7, 2019**  
**Chamber of Commerce Conference Room**  
**Arrive by 11:45 a.m.**  
**Lunch & Program 12:00-1:00 p.m.**  
**\$10 Per Person**

**Top 10 Scams Affecting Businesses & You**

- Sometimes, it can be hard to tell if a job is real.... or a scam. Learn how you can identify fake job offers and avoid *employment scams*.
- Whether you're a buyer or a seller, online transactions require extra caution. Learn how to avoid *on-line purchase scams*.
- It happens to tens of thousands a day! Learn how not to be a victim of a *fake check scam*.
- Have contractors in your neighborhood? How can you tell if a contractor might be a con artist? Join us to receive handy tips on how to avoid getting *scammed on home repairs*.

**Join us to learn about these and other scams,  
and how to avoid deception!**

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**Must RSVP by Friday, May 3rd**, by phone at 392-3737, by fax at 392-3485, by mail at P.O. Box 1135, by e-mail at [oztxcoc@aol.com](mailto:oztxcoc@aol.com).  
Cancellations after 5/3/19 will be billed.

Yes, I will attend

No, I am unable to attend

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**Organization (Be sure to include so we know who has responded)**

